

Quality Policy

QUALITY POLICY

It is the policy of M.B. Langmuir & Hay that the quality of product and service will be a major objective of all practice activities. This will entail achieving conformance with all contractual requirements and meeting all relevant briefs.

The practice is committed to a programme of continuous review, update and improvement of the Quality Assurance System to eliminate non-conformance, reduce waste and achieve high quality standards in the most efficient and competitive manner. The policy is reviewed as required at management meetings when objectives for improvement are set.

The application of this policy impacts on every aspect of the practice's business and involves every employee. It demands a total commitment from each staff member to cultivate a positive and proactive attitude towards Quality.

**M. B. Langmuir
Partner**